

## **Telephones**

With your new B4RN full fibre broadband it makes no financial sense to retain a landline as your B4RN does not need a landline. As well as providing internet access your new B4RN full fibre broadband can be used to provide VoIP telephony (Voice over Internet Protocol, which is just a fancy way of saying phone calls over broadband) meaning that you no longer require your existing landline and can save money using this new technology. This is the new and future technology which will replace all existing traditional landlines in homes and businesses by the end of 2025.

### **VoIP from Unified BC / B4AV**



B4AV have arranged a discounted B4AV group VoIP service with the local North East company Unified BC (Unified Business Communications Ltd) at a price much less than other services, £9.54 inc vat per month which includes 2000 minutes of calls per month to UK landlines (01/02/03) and UK mobiles (O2,3,V,EE,). Voicemail, ring groups, call diverts, music on hold & call barring is also available. The service will also allow you to keep your existing telephone number for a small charge. An order form is available below but if you would like to discuss your order before making a commitment then please do not hesitate to contact Unified Business Communications Ltd on 0191 201 2112, adrian@unifiedbizz.com

Unified BC have tested the Zyxel router supplied by B4RN and can provide a service using a new VoIP phone or provide a similar service for an analogue phone plugged into the back of the router. You can access voicemail; have voicemail forwarded to email and for an additional monthly fee you can have access to a softphone app for desktop PC and/or smartphone.

If you wish you to keep your existing telephone number DO NOT cancel your existing phone service until you have moved your telephone number to your VoIP service with Unified BC.

You can either use your existing analogue phone or Unified BC can provide you with options for a new analogue phone or new IP phones. The following are a few of the IP phones Unified BC can supply if required

#### Yealink T31G & PSU - £60 inc vat or can rented with a 24 month contract \*



This is a basic IP telephone which connects directly into a port on your broadband router.

### Yealink T33G & PSU - £72 inc vat or can rented with a 24 month contract \*



A colour screen IP telephone which connects directly into a port on your broadband router.

# Yealink W53p & PSU - £99 inc vat or can rented with a 24 month contract \* Each additional W53 handset cost £65.40 inc vat, plus delivery



Base unit to plug into your router and a handset like a normal DECT phone.

### \*Delivery charge is an additional one off cost.

Other more advanced handsets are available for business users. If the business has for example more than 10x handsets then we would recommend a site survey as it may be cheaper in the longer run to put in a small VoIP system. For more details contact Unified Business Communications Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:0191 201 2112 or E: <a href="mailto:andwarfed-business-communications">andwarfed-business-communications</a> Ltd @ T:

# **VoIP Services Contract**

**Customer Reference** 

IDNI	
IPIN	
11 14	



Unified Business Communications Ltd Stonegate House Stoneygate Lane Felling, Gateshead NE10 0HJ

Forename:		Address			
Surname:			Address		
Email: Monthly invoices will be emailed to the address provided		Postcode:		Telephone number	

### **Contract details and services ordered**

Please ✓ preferred contact term			Please ✓ preferred method of paymer	
12 month contract term	24 month contract term	Connection Date	Direct Debit – free of charge	BACS/Cheque = £2.50 per invoice
		To be confirmed		

Telephone Number	Services/Line provided	Quantity	Monthly rental Per service/line	Details of call bundle
	Hosted with call bundle – minimum 12 month contract		£9.54 inc vat (£7.95 ex vat)	
	Hosted with call bundle and T31G phone rental* only available with a 24 month contract		£14.04 inc vat (£11.70 ex vat)	Call bundle per hosted seat per month = 2000 minutes to UK
	octed with call hundle and T33G phone reptal*		local/National & UK Mobile O2, Vodafone, EE & H3G	
	Hosted with call bundle and w53p phone rental* only available with a 24 month contract		£15.42 inc vat (12.85 ex vat)	

### Call rates if bundle exceeded (pence per minute) Please note all chargeable calls are subject to a 0.22 pence connection fee

UK Local & National	0.89	UK Mobile - O2, Vodafone, EE, H3G	6.2

Standard one off charges shown below, please select any additional services if required					
SELECT USING ✓	Description of service	Price including vat			
✓	Hosted set up fee	£25.00			
	Port existing telephone number £10.80				
	Purchase VoIP phone model T31G & PSU £60.00 plus delivery				
	Purchase VoIP phone model T33G & PSU £72.00 plus delivery				
	Purchase VoIP phone model W53p & PSU. £99.00 plus of				
	Soft phone App for softphone/laptop. This app transforms your smartphone into a VoIP phone giving you the flexibility to make/receive calls when you're out. Enjoy all the usual benefits of call groups, voicemail, call recording and call barring.				
	*Please note a one off delivery charge is payable for all phone purchases/rentals. Price varies depending upon the number of handsets ordered.				

The customer hereby agrees to purchase the Service(s) set out above subject to Terms and Conditions & by signing below you confirm that you have read and agree to our enclosed standard terms and conditions and is aware that Termination Fees may apply to certain products.

Full Name: Signatu	re:	Date:
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